

# Bevers Property Management (Ltd)

## UTILITY SUPPORT DURING COVID-19

We want to help our tenants as much as possible during these uncertain times. Please see below some useful information for our tenants, on how their utility suppliers may be able to help them during the covid-19 pandemic.

Supplier	Support Available	Contact Number
	If you are currently self-isolating and cannot top up your meter, British Gas <b>WILL</b> help you. If you are experiencing financial difficulty and cannot make a top up payment, contact British Gas and ask for support. All cases will be reviewed individually, and they'll do their best to help you	0330 100 0303
	E.on have extended their emergency credit to £50 in place of the usual £5 during the pandemic. To activate this you will need to contact them. If you cannot get out to top up your meter and need support, E.on will visit you safely and credit your supply.	0345 303 3040
	If you are currently self-isolating and cannot top up your Gas/Electricity supply, EDF <b>WILL</b> help you. If you are experiencing financial difficulty and are worried about your energy supply, contact EDF and they assist you.	0333 200 5110
	Npower have confirmed they will <b>NOT</b> disconnect customer supplies during the pandemic if you are experiencing financial difficulty. If you require support, you will need to contact them to discuss your case personally and they'll work with you to help at this time	0800 073 3000
	If you are currently self-isolating and have no friends or family to support you with your utility top up, Scottish Power <b>WILL</b> help you. If you are experiencing financial difficulty and cannot afford utility credit, contact Scottish Power directly and they will offer support.	0800 027 0072
	If you cannot top up your meter at a pay point shop, call SSE who will accept top up payments over the phone and safely deliver you a key/card. If you are experiencing financial difficulty and are unable to make a payment, contact SSE directly who will issue you with some emergency utility credit.	0345 026 2658

